

To all users of TOSNUC600, 777, 777.2, 800, 888 CNC system

January 29, 2024
Shibaura Machine Co., Ltd
Machine Tools Company

Announcement (additional) of end of service support

Dear Sir or Madam, We would like to thank you for your continued patronage and using our NC system "TOSNUC" series for many years.

We would like to inform you that the manufacturer has announced the discontinuation of the IC chips that make up the core printed circuit boards of the TOSNUC-600, 777, 777.2, 800, and 888 series. Although we have made every effort to secure parts and materials, we have no choice but to terminate our service support for the related parts due to the production volume of this IC chip. We would appreciate your understanding in this situation in our future actions as follows.

Sincerely yours

Note

1. System names for printed circuit board supply support termination

TOSNUC-600, TOSNUC-777, TOSNUC-777.2, TOSNUC-800, TOSNUC-888 series
(TOSNUC-70M and TOSNUC-80M are also included)

2. The machine model used

Bridge type machines, horizontal boring and milling machines, vertical machining centers, grinding machines, some special machines, etc., which are equipped with the above NC systems. (The machines manufacturing from circa 1981 to 2010 years also the machine equipped updated NC system to above systems)

TOSNUC-600 (ca. Feb. 1981 - Nov. 1994), TOSNUC-800 (ca. Jun. 1990 - Sep. 1994)

TOSNUC-777 (ca. Feb. 1983 - Dec. 1992), TOSNUC-777. 2 (ca. May. 1991 - Nov. 1998)

TOSNUC-888 (ca. Mar. 1994 - Sep. 2010)

3. End of Support Period

Support will be terminated when the available manufacturing volume is sold out.

Estimated timelines are approximately as follows

TOSNUC-600/800/777/777.2 New Parts Offering: Dec. 2025, Repair service: Dec. 2028

TOSNUC-888 New Parts Offering: Dec. 2034, Repair service: Dec. 2039

(Please note that the period may end earlier than the schedule above, depending on the demand for the IC chip.)

4. Future Methods of Support

While we will provide repairable parts, excluding this IC chip, on a case-by-case basis, we would like to recommend NC renewal as an alternative solution that the component parts are no longer available. Thank you for your understanding.

End