

For TOSNUC777.2 and TOSNUC800 series users

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Shibaura Machine Co., Ltd.  
Machine Tools Company

### Termination of service support for control systems

We would like to thank you for your continued patronage.

Regarding the TOSNUC-800 and TOSNUC-777.2 series NC controllers that have been used for many years, we have informed you that the production of the servo motors used in these controllers has been discontinued due to the long period of time that has passed since the design and production began. but this occasion we have also been informed by the manufacturer that the production of the encoder (TS5781N13) will be discontinued.

Although we have making every effort to secure the encoders, we have no choice but to terminate the service support for the related parts by the end of December 2025, which is the estimated end of the production period based on the available production volume.

Therefore, we sincerely apologize for the inconvenience, but we would like to ask for your understanding and forgiveness as we will take the following measures from now on.

Yours sincerely

#### Note

1. Systems for which support will terminate.

NC control systems: TOSNUC777.2, TOSNUC800 series

※ The following NC systems used in bridge type machines, horizontal boring machines, vertical machining centers, grinding machines, and some special machines manufactured between years 1990 and 1999 are applicable.

- TOSNUC800 (Jun 1990 - September 1999 around)
- TOSNUC777.2 (May 1991 - November 1998 around)

2. Termination of support

Support will end at the end of the available manufacturing volume (approx. end of 2025).

3. Approaches to the future

Except for motors and encoders, we will respond to the repairable parts on a case-by-case basis.

However, if the component parts are no longer available, we would like to recommend the renewal of the NC controller as a replacement plan. (NC renewal mainly consists of new or replacement of NC system, spindle control system, and NC control cabinet and panel.) We would appreciate your understanding in advance.

Thank you for your understanding.