

For TOSNUC600 and TOSNUC777 series users

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Shibaura Machine Co., Ltd.
Machine Tools Company

Termination of service support for control systems

We would like to thank you for your continued patronage.

Regarding the TOSNUC600 and TOSNUC777 series NC controllers, which you have patronized for many years, we have been unable to repair some of the control system components such as servomotors, encoders, MPG handles, and printed circuit boards because of the difficulty in obtaining the components used in them.

Although we have been doing our best to maintain a stock of replacement parts and repairs, however, we have been unable to secure a stable supply of these parts and have been forced to end our service support for the TOSNUC600 and TOSNUC777 series.

Accordingly, we would like to ask for your understanding and forgiveness for the following correspondence.

Yours sincerely

Note

1. Systems for which support will terminate.

NC control systems: TOSNUC600, TOSNUC777 series

※ The following NC systems used in gantry machines, horizontal boring machines, and some special machines manufactured between years 1983 and 1995 are applicable.

- TOSNUC600, 630 (September 1983 - November 1994)
- TOSNUC777, 70M (February 1983 - June 1995)

2. Termination of support

Support for this product will be terminated when the current stock is exhausted.

3. Approaches to the future

As for repairable parts, we will respond on a case-by-case basis. However, if major parts of the control system cannot be replaced or repaired, we will recommend replacement of the NC system (mainly new NC control system, new spindle control system, and NC operation panel) as an alternative.

Thank you for your understanding.